



Docket No.: 449122062500  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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In re Patent Application of:  
Robert FRITZ

Application No.: 10/667,137

Art Unit: 2644

Filed: September 22, 2003

Examiner: Unassigned

For: OUTBOUND CALL CENTER

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**PRELIMINARY AMENDMENT**

MS Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INTRODUCTORY COMMENTS**

Prior to examination on the merits, Applicant respectfully requests entry on this Preliminary Amendment for the above-captioned patent application.

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this paper.

**Amendments to the Abstract** are reflected in the attached.

**Remarks/Arguments** begin on page 6 of this paper.